**Nehemiah Ajiboye**

**Argyle, TX, 76226 | 469.912.8400 | nemo052022@gmail.com |LinkedIn**[**:**](http://www.linkedin.com/AnitaJob) [**http://linkedin.com/in/nehemiah-ajiboye-InformationTechnology**](http://linkedin.com/in/nehemiah-ajiboye-InformationTechnology%20%20)

# CAREER PROFILE

# Inquisitive Information Technology sophomore student at University of North Texas graduating in May 2024. Natural problem solver skilled at C++ who is always wanting to help find solutions to a problem. Seeking an internship to help hone technical and business skills.

# EDUCATION

***University of North Texas | Denton, Texas***  **Expected Graduation: May 2024**

# Bachelor of Arts | Information Technology | ABET accredited Minor: Music

**Relevant coursework**: Computer Science I and II, Foundations of Computing, Data Structures

# CORE COMPETENCIES

Critical Thinking | Collaboration| Problem Solving | Customer Service | Relationship-Building

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| **TECHNICAL SKILLS** |

**Programming Languages:** C++ (Intermediate), Html (Beginner), CSS (Beginner)

**Software:** Microsoft Office Suite (Excel, Word, Outlook, PowerPoint)

**Operating Systems:** Linux

# EMPLOYMENT EXPERIENCE

# Certified Trainer | Chipotle Mexican Grill | Southlake, TX Oct 2019-Present

* Increased customer retention rate by assisting 2 to 5 on-phone customers and 5 or more in-store customers per hour with any needs, concerns, or orders
* Created a friendly atmosphere by training new coworkers
* Communicated with customers about entrée and food toppings
* Very verbal with coworkers about task needed or done

# Customer Service Representative | Domino’s Pizzas | Roanoke, TX Nov 2016-Oct 2017

* Answered 2 to 5 customer calls of orders per hour in store or on phone
* Improved customer satisfaction by responding to customers complaints and responded accordingly
  + Common complaints are wrong pizza, or pizza not delivered on time. The appropriate response for both complaints would be to tell them that their order just left the store, tell them the wait time on drivers, the order their pizza is at, or refund them if necessary.
  + Answer customer calls of orders in store or on phone - Received their orders or complaints they had and responded accordingly